**TSMO**

Bilingual dispatch services for transportation companies

**30+ years**
Across Canada

# Bilingual dispatch, without hiring a team

With more than 30 years in transportation, we dispatch for our own company and for partners. We offer this service to your company: a bilingual dispatch team, working remotely, that coordinates your transports for you.

| 30+ | FR / EN | Remote |
|---|---|---|
| **YEARS OF EXPERIENCE** | **BILINGUAL SERVICE** | **ACROSS CANADA** |
| In transportation and dispatch | By phone and in writing | Wherever you are |

## Dispatch services

Receiving and planning your transport requests, assigning them to your resources, real-time tracking, handling delays and last-minute changes, communicating with your customers and teams in French and English, and an end-of-mission report.

## How it works

**1 Request**
You send us your requests and your service rules.

**2 Planning**
We plan and confirm the schedule with your teams.

**3 Follow-up**
We follow each transport and handle changes.

**4 Report**
You receive a summary of each mission.

## Coverage and terms

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|---|---|
| **Territory** | All Canadian provinces |
| **Languages** | French and English |
| **Options** | Full dispatch, overflow or after-hours coverage |
| **Typical clients** | Transportation companies, mobility platforms and subcontractors |
| **Pricing** | Per transport, hourly or monthly arrangement: quote on request |
| **Confidentiality** | Written agreement covering the confidentiality of your information and your customers' |

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